

EZ-SWITCH

Customer Instructions

This kit is designed to make your switch from another financial institution to Bank of Commerce, as simple and easy as possible. By following the instructions below, you can make the switch in a minimal amount of time!

1. Open a Bank of Commerce account and obtain an account number.

You can do this by stopping by the bank or simply mailing the completed EZ-SWITCH Fact Sheet back to the bank. If you do choose to mail the EZ-SWITCH Fact Sheet back to the bank, we will begin to process your information, but will need to verify your signature and identification in person before any deposits will be accepted.

- 2. Complete the EZ-SWITCH Forms from the kit for any account you are closing and/or redirecting a direct deposit or automatic payment. You will need to include your new account number(s) from Bank of Commerce on the EZ-SWITCH Forms.
- 3. If you want to set up direct deposits (payroll deposit, retirement benefits, interest payments, etc.) to your account, please provide the "Authorization to Change Direct Deposit" form to your employer or other provider. You need to complete the form with your name, the account title, e.g., Bill and Cheryl Smith, and your account number.
- 4. If you want to set automatic payments from your account, please complete the "Authorization to Change Automatic Payments" form, and mail it to your providing company who will be paid (insurance company, utilities, health spa, etc.). They also may require a voided check. Advise them of your intention to make a change of accounts for automatic debit.

Call us at 324-2265 or toll free (800) 934-4507 If you have any questions.

BANK OF COMMERCE EZ-SWITCH FACT SHEET

Step 1: Tell us which accounts you would like to open at Bank of Commerce **Checking:** FREE Personal Checking **Business Checking** Now Account **Basic Business Account** Super Now Account Insured Money Market Account **BOC Prestige Account Savings:** Savings Account Christmas Club Account **IRA** Health Savings Account Other: Safety Deposit Box Certificate of Deposit Internet Banking Mobile Banking Bill Pay Would you like: Mastercard Debit Card? YES NO ATM Card? YES NO Ready Reserve? YES NO If you answered yes to the Debit Card, ATM Card, or Ready Reserve, you will need to complete a separate application to submit for approval. **Step 2: Tell us about yourself CUSTOMER-A CUSTOMER –B** (FOR JOINT ACCOUNTS) Last Name First Initial Last Name First Initial Social Security # Date of Birth Social Security # Date of Birth City State Zip City State Zip Home Telephone # Drivers License # Issuing State Home Telephone # Drivers License # Employer Work Telephone # Employer Work Telephone # E-mail Address E-mail Address Do you currently have Automatic Payments (such as Yes No insurance and utilities) or Automatic Deposits (such as social security, payroll or pensions that you'd like help switching? If yes, please complete the attached EZ-SWITCH forms.

Step 3: Provide us with your information:

Drop the EZ-Switch Fact Sheet off at the Bank ---- Fax the EZ-Switch Fact Sheet to the number below Mail the EZ-Switch Fact Sheet to us

Prior to opening any account, a Bank of Commerce Representative will need to verify your identity (with two forms of identification), and verify that you qualify for the particular accounts you may be applying for.



221 Third Street – Rawlins, WY 82301 307-324-2265 or Fax 307-324-3634 www.BOCRawlins.com

BANK OF COMMERCE EZ-SWITCH FORM: Authorization to Close My **Checking Account** On __/ __ please close my Checking Account at ______Acct.# _____. _____ Social Security #_____ Account Holder 2nd Account Holder Social Security # Please send remaining funds to: Name and Address of Previous Financial Institution: BANK OF COMMERCE New Account # Routing number: 102303171 Signature(s): P.O. Box 50 Rawlins, Wyoming 82301 Complete this form and send it to your current financial institution BANK OF COMMERCE EZ-SWITCH FORM: Authorization to Close My Savings Account On / / please close my Checking Account at ______Acct.# ____. Please send remaining funds to: Name and Address of Previous Financial Institution: BANK OF COMMERCE New Account # _____ Routing number: 102303171 Signature(s):_____ P.O. Box 50 Rawlins, Wyoming 82301 Complete this form and send it to your current financial institution BANK OF COMMERCE EZ-SWITCH FORM: Authorization to Change My **Direct Deposit** Today's Date: On __/ _/ I closed my Checking Account at ______Acct.# _____. ______ Social Security #_____ Account Holder Please establish Direct Deposit into my new Checking Account, effective as of / / . Please send all Direct Deposits to: Name and Address of Direct Depositor: BANK OF COMMERCE New Account # **Routing number: 102303171** Signature(s):_____ **P.O. Box 50** Complete this form for each depositor (employer, Social Security, etc.) with Rawlins, Wyoming 82301 whom you have arrangement for Direct Deposit. You may copy this form.

BANK OF COMMERCE EZ-SWITCH FORM: Authorization to Change My **Direct Deposit** Today's Date: On __/ _/ I closed my Checking Account at ______Acct.# _____. Account Holder _____ Social Security #_____ Please establish Direct Deposit into my new Checking Account, effective as of ___ / ___ / ___. Please send all Direct Deposits to: Name and Address of Direct Depositor: BANK OF COMMERCE New Account # _____ Routing number: 102303171 Signature(s):___ P.O. Box 50 Complete this form for each depositor (employer, Social Security, etc.) with Rawlins, Wyoming 82301 whom you have an arrangement for Direct Deposit. You may copy this form. BANK OF COMMERCE EZ-SWITCH FORM: Authorization to Change My **Automatic Payment** Today's Date: On __/ _/ I closed my Checking Account at ______Acct.# _____. Social Security # Account Holder I hereby authorize Automatic Payment from my new Checking Account beginning ___/_/ My new bank is: Name and Address of Company: BANK OF COMMERCE New Account # _____ **Routing number: 102303171** Signature(s):_____ P.O. Box 50 Complete this form for each company or organization with whom you have Rawlins, Wyoming 82301 an arrangement for Automatic Payment. You may copy this form. BANK OF COMMERCE EZ-SWITCH FORM: Authorization to Change My **Automatic Payment** On __/ _/ I closed my Checking Account at ______Acct.# _____. Account Holder _____ Social Security #_____ I hereby authorize Automatic Payment from my new Checking Account beginning ___ / _/___ Name and Address of Company: My new bank is: BANK OF COMMERCE New Account # **Routing number: 102303171** Signature(s):____ P.O. Box 50 Complete this form for each company or organization with whom you have Rawlins, Wyoming 82301 an arrangement for Automatic Payment. You may copy this form.